May 25, 2017

Ald. Cavalier Johnson (414) 286-3777

Make plans to attend tonight's 911 education seminar

Alderman Cavalier Johnson invites you to attend the 911 Emergency Line Community Education seminar taking place TONIGHT Thursday, May 25, at 5:30 p.m. at the Silver Spring Neighborhood Center, at 5460 N. 64th St.

Learning how and when to properly use 911 in an emergency situation is an important skill for everyone to know, Alderman Johnson said. "Because most people lack firsthand experience with 911, they may be uncertain of the policies and procedures germane to the 911 emergency system," he said.

911 operators are trained to guide callers through questions in order to receive the correct information needed to send appropriate help. "Even though protocols are designed to help operators reassure callers, the experience can be stressful for a 911 caller who is not accustomed to dealing with emergencies," Alderman Johnson said.

For more information about tonight's event, please call **414-286-3336** or **414-286- 5626**.